

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

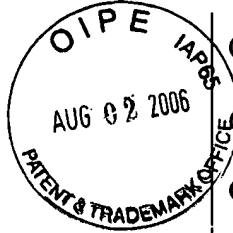
In re application of:

**John J. DWYER *et al.***

Application No. **09/190,536**

Filed: November 12, 1998

For: **Intelligent Routing of Voice Data  
Management System**



Customer No. 47669

Confirmation No. 6771

Group Art: 2645

Examiner: Gauthier, Gerald

Atty Dkt. 018632.0091.NPU00

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING**  
37 C.F.R. 1.8

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date indicated below:

July 31, 2006  
Date

*Rena J. Barrett*  
Rena J. Barrett

**RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT**

Sir:

In response to the Notice of Non-Compliant Amendment mailed July 5, 2006 concerning the above-referenced application, please enter the following amendments and remarks:

As a preliminary matter, please update the record to reflect that Applicants' new docket number is 018632.0091.NPUS00.

Applicants thank the Examiner for speaking with Applicants' attorney regarding this matter on July 26, 2006. In this connection, the Applicants have listed each of the claims as currently pending as well as claims that have been canceled by previous amendments.

Applicants respectfully request cancellation of Claims 38, 41, and 42 without prejudice. Applicants also respectfully request that new Claim 47 be added.

Applicants respectfully request reconsideration and allowance of Claims 1, 8-11, 18-21, 23-27, 29, 35-37, 39-40, and 43-47 in view of the following amendments and remarks.

**Amendments to the Claims** are reflected in the Listing of Claims which begins on page 2 of this paper.

**Remarks** begin on page 10 of this paper.